



Script Line Issue

It has been brought to our attention that our phone script line has been intermittently down since Tuesday. Patients have been able to call and leave messages but these messages have not come through to our system.

If you have left a message on our script line and have not yet received your script, please call the centre.

We apologise for any inconvenience caused. We are unsure of what has caused this issue but it is currently being investigated by IT so the issue can be resolved.

Please use alternative options for ordering scripts in the mean time: Manage My Health, paper request, email, ask for a nurse to phone you.

Kind Regards,

The Doctors Silverstream

A close-up, slightly blurred image of a black telephone handset on the right side of the frame. The background is a soft-focus blue and white pattern.

**WE ARE EXPERIENCING
INTERMITTENT
PHONE ISSUES.**