Terms and Conditions for the Online Patient Portal Prize Promotion

1. Introduction

1. These rules apply to The Doctors Onehunga patient portal monthly competition prize draws promoted through our medical centre, and on our website and/or social media channels.
2. To enter this competition, during the month you must successfully register for our online enrolled patient portal and fully activate your account within the specified start and close dates of the competition.
3. This competition is free to enter.
4. There is one prize draw per month throughout the competition.
5. Our promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Google Plus, Instagram, LinkedIn any other social network or Samsung. You are providing your information to The Doctors Onehunga and Green Cross Health. The information provided will be used in conjunction with our Privacy Policy.

2. Eligibility and entry restrictions

1. To be eligible to enter this competition:
    a) all entrants must fully register as a new patient to the online patient portal for The Doctors Onehunga, including full account activation, within the specified start and close dates of the competition.
    b) any incomplete registrations e.g. non-activated accounts, to the online portal during the specified timeframe will not be eligible to enter the prize draw for that month.
    c) entrants must not be our employee, officer or agent, or an employee, officer or agent of any person or organisation involved in the running of the competition, and you must not be a family relation of any such person.
2. The maximum number of entries per person to each monthly competition prize draw is 1 and cannot be entered to any other monthly draws.
3. The maximum number of entries for each competition prize draw is restricted and determined by the total number of new and complete registrations to the online patient portal for The Doctors Onehunga.

3. Start and closing dates

1. This competition will run for three separate months being November and December 2019 and January 2020 with a single prize draw each month following the specified monthly start and close dates.
2. The competition opens for entries at 8am on the first day of each specified month, and similarly, closes for entries at 8pm on the last day of each specified month. Unless otherwise stated, these times and dates are set to those for NZST (New Zealand Standard Time).
3. Entry is contingent on full registration to the online portal. Any registrations received before the opening or after the closing dates and times of the competition will be invalid and will not be entered to that months' prize draw.
4. Any full registrations received after the closing date and time of the first and second month of the competition will go into the following months' prize draw.
5. We reserve the right to cancel or amend the competition and these terms and conditions without notice in the event of a catastrophe, war, civil or military disturbance, act of God or any actual or anticipated breach of any applicable law or regulation or any other event outside of our control. Any changes to the competition will be notified to entrants as soon as possible by us.
6. Entry into the competition will be deemed as acceptance of all these terms and conditions.

4. Judging

1. Prize winners will be selected by luck of the draw at random each month from the eligible monthly available entries.
2. If a competition entrant does not meet the eligibility requirements e.g. is underage, has only partially registered, or is subject to any entry restrictions, that entrant shall not be entitled to be adjudged a winner and will not be entitled to a prize in any circumstances.
3. Our decision in respect of all matters to do with the competition will be final and no correspondence will be discussed.
4. The competition and these terms and conditions will be governed by New Zealand law and any disputes will be subject to the exclusive jurisdiction of the courts of New Zealand.

5. Winners and prizes

1. The prize for each monthly prize draw is a single, open, unbundled, new Samsung Galaxy A20 black, 32GB, dual SIM smart phone valued at $369 at The Warehouse on 9 October 2019
2. The prize winner each month will be notified of the competition result by phone or email no more than 30 days following the closing date of the competition and will receive their prizes no more than 60 days following that closing date.
3. Each month reasonable efforts will be made to contact the prize winner for 14 days but if the winner fails to respond to our notification attempts within this time or provide an address for delivery of the prize or fails to meet any of the eligibility requirements or is otherwise unable to comply with the competition terms and conditions, we reserve the right to disqualify that entrant and offer the prize to the next eligible entrant and thereafter until a winner is found.
4. The results of this competition will be announced in our practice, on our website and social media channels, within 30 days following the closing date of the competition. The announcement may include the name, photograph, the town or region of residence and prize details of each winner.
5. No cash alternative to the prizes will be offered. The prizes are not transferable. Prizes are subject to availability and we reserve the right to substitute any prize with another of equivalent value without giving notice.

6. Publicity

1. We may undertake publicity activities relating to competitions and prize awards. The winners for each prize therefore agrees to the use of their name, photograph and disclosure of town or region of residence in any post-prize-winning publicity names, surnames, towns or regions of residence and prize details.
2. All other personal details collected as part of the competition will be used in conjunction with our Privacy Policy.

7. Our details

1. This prize competition is run by: *The Doctors Onehunga,* and *Green Cross Health.*
2. Our registered offices respectively are: *73 Church St, Onehunga, Auckland 1061, and Millennium Centre, Building B, 602 Great South Road, Ellerslie, Auckland 1051.*
3. You can contact us by:
    a) post using the postal addresses given above
    b) using our website contact form
    c) phone on *+64 (9) 634 5184*
    d) email using this address reception@oam.thedoctors.co.nz